



15th September, 2026

Dear Parents/Carers,

We have been made aware of a system issue with Reach More Parents (Weduc) that is currently affecting schools using the platform.

At present, parents/carers who already have an older sibling attending Fulbourn Primary School are unable to access their new Reception child's account through Reach More Parents. This is a wider system issue and is not specific to Fulbourn Primary School.

We are actively liaising with the Reach More Parents team and are working with them to resolve the issue as quickly as possible. In the meantime, to ensure that you do not miss any important information, we will provide relevant communications to you in paper format.

We will keep you updated and let you know as soon as we receive confirmation that the issue has been resolved.

Thank you for your patience and understanding while this is being addressed.

If you have any questions, please do not hesitate to contact the school office.

Kind regards,

The School Office Team